

Test 5: 24/7 Homepage redesign: prototype test

March 16, 2010 – Round 1: External Testing

****ALL suggested changes made to design****

Suggested Changes to Design

- Change links in left nav items to be more action-oriented:
 - Healthy-Do list
 - Message Center
- Add doctor language to Symptom Eval feature box
- Change Navigation items
 - “Articles” to “Conditions & Articles”
 - “Trackers” to “Activity Trackers”
 - “Calculators” to “Health Calculators”
- Add person of color to the design
- Under help section, add “Your info is secure”
 - Make page in plain English
 - Define why info is secure on server
 - Define who has access to what info and how it is policed
 - Add links to Privacy Policy and Security Policy for more detailed info

Suggested Changes to Testing Prototype

- Check HD List for:
 - Jumping around on 1st user
 - Coaching destination on return user, currently goes to programs
- Add HD-List graphic on HDList page over text
- Make logout and Change User active with tooltip
 - Allow logout to go back to intro page
- Check that dashboard is only filled in after HRA is taken
- Typos:
 - On HRA destination page, change “help” to “health”
 - Check Task # on HDList destination page
- Check hover tooltips in page/site toolbar
- Add to intro page: Prototype ONLY works in Internet Explorer – do not take if using FF, Chrome, or Safari
- Make Nurseline OK for #6, add language that Symptom Eval is good & online
- Add next task number to link on Congratulations pages
- Remove Healthy-Do List text from HRA congratulations page

Suggested Changes to Test

- Add to directions
 - Testing homepage and navigation, not internal features. They do not work.
 - Instruction to click link on destination page.
- Remove #13 from test
- Prototype ONLY works in Internet Explorer – do not take if using FF, Chrome, or Safari
- In all tasks, change “take” to “find”
- #6, change “tool” to “feature”